



Tender ID	AMR201905023
Date	28.05.2019

SBI INFRA MANAGEMENT SOLUTIONS PVT. LTD., (SBIIMSPL),
(WHOLLY OWNED SUBSIDIARY OF SBI)

AMARAVATI CIRCLE OFFICE
INVITES e-TENDERS ON BEHALF OF

STATE BANK OF INDIA

THROUGH E-TENDERING PROCESS

FOR

**COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF
CASSETTEE /SPLIT AIR CONDITIONERS AT RBO AND VARIOUS
BRANCHES UNDER RBO (REGION – 1), KADAPA URBAN, KADAPA,
ANDHRA PRADESH.**

Manufacturers / Authorized Dealers of Diakin, Carrier, Voltas, Blue star, Mitsubishi, LG, Panasonic O'general (Vestar), Lloyd, Samsung, Videocon, Onida and Hitachi are only eligible. (Contractors/Vendor should submit proof of the same)

Note: Firm should possess valid digital signature for this tender.

Last date for submission of e-Tender: 3:00 P.M. (IST) on ~~12.06.2019~~ 20.06.2019

Opening of e Tenders: 4:00 P.M. (IST) on ~~12.06.2019~~ 20.06.2019

Please see all the corrigenda, which will constitute the part of tender document and all vendors have to attach the same with this tender.

CORRIGENDUM : LAST DATE FOR SUBMISSION EXTENDED UP TO 20.06.2019

**The Vice president,
SBI Infra Management Solutions Pvt. Ltd.
Amaravati Circle Office,
2nd Floor, SBI Amaravati LHO Building,
Gun foundry, Abids,
Hyderabad – 500 001.
Ph: 040-23387364, 365**

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NOTICE INVITING TENDER (NIT)

SBI Infra Management Solutions Pvt Ltd. invites online e tenders on behalf of SBI for the below mentioned work from the *Manufacturers / Authorized Dealers of Diakin, Carrier, Voltas, Blue star, Mitsubishi, LG, Panasonic O'general (Vestar), Lloyd, Samsung, Videocon, Onida and Hitachi* are only eligible. (Contractors/Vendor should submit proof of the same).

1	Name of the work	COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF CASSETTEE /SPLIT AIR CONDITIONERS AT RBO AND VARIOUS BRANCHES UNDER RBO (REGION – 1), KADAPA URBAN, KADAPA, ANDHRA PRADESH.
2	Cost / Fees of Tender Documents	<p>1) Rs 3000/- to be paid through SB Collect Payment Portal (in account of respective Tender ID mentioned above) available in SBI internet banking site https://www.onlinesbi.com/.</p> <p>2) Proof for crediting the amount i.e. Receipt / Unique Reference No. should be enclosed along with EMD.</p> <p>For further details see clause 5 in “Instructions to the Tenderer”.</p>
3	Date and Time where tender forms are available	Available from 28.05.2019 to 12.06.2019 20.06.2019 at (i). https://etender.sbi/ (ii). SBI Procurement news.
4	Time and last date of submission of online e-Tender	Up to 3.00pm on 12.06.2019 20.06.2019
5	Place, Time & Address for submission of e tender/contact person /telephone no/email address.	Up to 3.00 pm on 12.06.2019 20.06.2019 A) Tender documents (as specified) through online at https://etender.sbi/ B) EMD, Tender fees credit proof physically at the Address: SBI Infra Management Solutions Pvt. Ltd. Amaravati Circle Office 2 nd Floor, SBI Amaravati LHO Building, Gun foundry, Abids Hyderabad – 500 001 Ph : 040-23387364, 365 e- mail id : headand.sbiims@sbi.co.in
6	Date, Time and Place of opening of e - Tenders	On 12.06.2019 at 4:00 PM 20.06.2019 SBI Infra Management Solutions Pvt. Ltd. Amaravati Circle Office 2 nd Floor, SBI Amaravati LHO Building, Gun foundry, Abids Hyderabad – 500 001 Ph: 040-23387364, 365 email id : headand.sbiims@sbi.co.in
7	Quantum of Earnest Money	Rs. 20,000.00 /- (DD-Drawn in favor of SBI Infra Management

	Deposit (EMD).	Solutions Pvt Ltd. payable at Hyderabad)
8	Quantum of Security Deposit (SD).	Security Deposit (SD) – 5% of the Tender value including EMD
9	Estimated cost	Rs.16,00,000.00 + GST
10	Terms of payment of Bills	1. No Advance will be paid 2.As per Terms and Conditions specified in tender document will be paid.
11	(Penalty clause) Liquidated Damages	Penalty will be imposed @ 1% of the contract value per day of delay of the particular quarter. Further Info see Contract Terms & Conditions.
12	Stipulated time for AMC	ONE YEAR + Extendable for one more year on mutual consent with same terms & conditions.
13	Validity period of the tender.	90 days from last date for receipt of tender
14	Eligible Taxes	<p>A) Income Tax will be deducted at source as per Govt. Guidelines.</p> <p>B) Reimbursement of GST will be made only on submission of proper GST invoice as per applicable GST provisions/Rules. The contractor should comply with the following;</p> <ul style="list-style-type: none"> ⌚ Contractor should have GST Registration Number. ⌚ Invoice should specifically/separately disclose the amount of GST levied at applicable rate as per GST provisions/Rules. ⌚ In case of Correction in the bills after scrutiny, contractor should submit fresh bills for payment. ⌚ Contractor should timely file his GST return in accordance with GST provisions to enable the bank to claim the credit of GST paid to the contractor. ⌚ The GST Number of State Bank Of India are <p>For Andhra Pradesh state-37AAACS8577K1ZO For Telangana State -36AAACS8577K1ZQ For Puducherry U.T - 34AAACS8577K1ZU</p>
15	Electronic Payment	Electronic payment shall be preferred. All the contractor must furnish contact details for communication in addition to, <ol style="list-style-type: none"> 1) Name of the their bank 2) Name of their branch 3) Account number 4) Name of the account holder as in the bank account 5) IFSC No of the branch 6) PAN number.
16	For further Clarifications on Technical matters & Agency for arranging e-tender/online bidding	<p>1. All e-Tender/Online bidding related issues, e-Procurement technologies pvt ltd.</p> <p>Primary Contact Numbers:- M:- 9081000427, 9904407997</p> <ol style="list-style-type: none"> 1. Sujith Nair:- 079-68136857, sujith@eptl.in 2. Jaymeet Rathod:079-68136829, jaymeet.rathod@eptl.in 3. Vinayak Khambe:- 079-68136835, vinayak.k@eptl.in 4. Nadeem Mansuri:- 079-68136853, nadeem@eptl.in 5. Nandan Valera:- 079-68136843, nandan.v@eptl.in

		<p>6. Hemangi Patel:- 079-68136852, hemangi@eptl.in 7. Kanchan Kumari:- 079-68136820, kanchan.k@eptl.in 8. Deepak Narekar:- 079-68136863, deepak@eptl.in 9. Anshul Juneja:- 079-68136840, anshul.juneja@eptl.in 10. Salina Motani:- 079-68136831, salina.motani@eptl.in 11. Devang Patel:- 079-68136859, devang@eptl.in Alternate Contact No.:- Mr. Yashrajsinh Rathod:- 079-68136815, 9879996111, yashrajsinh@auctiontiger.net</p> <p>2. All technical matters contact , Vijayakumar Bandaru, DM (Electrical) - 9402507007</p>
17	AMC Period.	Starts from the Date of Work Order issue .
18	Any additional Information	The quoted rate should be inclusive of materials, labour, wages, fixtures, transportation, installation, all taxes (excluding GST), wastage's, Octroi, machinery, temporary works such as scaffolding, cleaning, overheads, profit, statutory expenses, incidental charges and all related expenses to complete the work.

NOTE :

- ◆ *Any clarifications sought after opening of the tenders will not be entertained at any cost. Firm should visit the website till last date of submission for changes/ corrigendum if any.*
- ◆ *In case the date of opening of tenders is declared as a holiday, the tenders will be opened on the next working day at the same time.*
- ◆ *The SBIIMS reserves the right to cancel or postpone the tenders at any stage without assigning any reason thereof.*
- ◆ *Tender documents found partly or fully modified / altered/ corrected etc shall stand summarily rejected.*
- ◆ *Original and genuine spare parts shall be used for replacement / repairs of the machines. Use of non genuine brands is not permissible.*
- ◆ *The Contractor has to provide their e-Mail ID, Contact Nos. and Postal address in the Bid documents. henceforth, all official communication from Bank/SBIIMS shall be through e-Mail and SMS also.*

For and behalf of State Bank of India,
VICE PRESIDENT,
SBIIMSPL,
AMARAVATI.

LIST OF MANDATORY DOCUMENTS

TO BE UPLOADED IN THE WEB SITE AND TO BE SUBMITTED PHYSICALLY BEFORE TENDER OPENING

Bidder has to upload the following documents in the Technical Bid Section which is mandatory.

1. Scan copy of **Tender document fees/cost credit proof**. The original copy is to be sent to the address given in notice within the due date of tender.
2. Scan copy of **D.D/B.C of EMD**. Original copy is to be sent to the given address within the due date of tender.
3. Scan copy of **letter of authorized dealership** from specified Reputed Manufacturers / Authorized Dealers of Diakin, Carrier, Voltas, Blue star, Mitsubhishi, LG, Panasonic O'general (Vestar), Lloyd, Samsung, Videocon, Onida and Hitachi are only eligible.
4. Scan copy of '**Declaration**' duly signed by the respective bidder.
5. Scan copies of **Valid PAN & GST Registration Certificates** of the vendor.
6. Scan copies of **Satisfactory performance certificates** given by any Govt./PSUs/Semi Govt. organization for similar kind of works done within last 5 years.
7. Scan copy of work orders of maintenance contracts undertaken during last 5 years with Government Department/PSU's/Semi Govt. organizations in Andhra Pradesh (In format of **Annexure-I duly filled & signed by bidder**) ending 31/09/2018 as detailed below:

*Three similar completed works each costing not less than the amount of **Rs. 6.40 lacs***
OR
*Two similar completed works each costing not less than the amount of **Rs. 8.00 lacs***
OR
*One similar completed work costing not less than **Rs.12.80 lacs***
8. Scan copy of **Firm Registration Certificate** with address of firm in Andhra Pradesh. In case Firm Registered address is other than Andhra Pradesh, Service Centre address in Andhra Pradesh (Preferrably in Kadapa Region) should be provided with valid proof of existence. Address of Workshop, List of worker along with their qualifications shall be submitted.
9. The entire **Tender document** signed and stamped with office seal in pdf format, with including corrigendum if any published.

FORM OF SUBMISSION

(To be filled by the tenderer)

**The Vice president,
SBI Infra Management Solutions Pvt. Ltd.,
Amaravati Circle Office, 2nd Floor,
SBI Amaravati LHO Building, Gun foundry,
Abids, Hyderabad – 500 001.**

Dear Sir/s,

Ref: **TENDER FOR COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF CASSETTE /SPLIT AIR CONDITIONERS AT RBO AND VARIOUS BRANCHES UNDER RBO (REGION – 1), KADAPA URBAN, KADAPA, ANDHRA PRADESH.**

I / We hereby declare that I/ We have carefully gone through the conditions laid down in the Notice Inviting Tender, General notes, General Conditions of Contract, Special conditions, Terms & Conditions, Technical Specifications of schedule of quantities, and clearly understood all the same and on the basis of the same I/We quoted our rates in the Schedule of Quantities (i.e. BOQ) attached with the tender documents.

I / We do here by undertake to execute and complete the whole or part of the work (as desired by you) at the respective rates quoted. I/ We are depositing a sum of **Rs. _____ .00 (Rupees _____ ONLY)** as earnest money deposit by way of demand draft drawn in favor of **SBI Infra Management Solutions Pvt Ltd.** payable at **Hyderabad** along with this tender for due execution of the work at my/ our tendered rates.

In the event of this Tender being accepted I/ We agree to enter into the agreement and submit the declaration on requisite non-judicial stamp papers as and when required and execute the contract according to your form of Agreement etc., in default whereof, I/ We do hereby bind my-self / ourselves to forfeit the aforesaid deposit. In the event of this Tender being accepted I/ We agree to obtain the labor license and the CAR and Third party insurance policy and deposit the balance I.S.D. amount and adhere/comply to all other instructions as given in TENDER DOCUMENT.

I / We further agree to fulfill the AMC needs included in the said schedule of quantities with time period **One year** from the date of the work order issued to commence the same. Date of commencement shall be either immediate effect from the date of work order issued to the contractor or the date as specified by the Bank.

I / We agree not to employ sub-contractors other than those that may be approved by Employer. I / We agree to pay all taxes(except GST), insurance charges as prevailing from time to time, on such items for whom same is to be levied by/ for the government, and the rates quoted by me / us are inclusive of all the same.

Yours Faithfully,

Signature of Witness:

Contractor's Signature _____

1.

Name: _____

2.

Address: _____

3.

Signature of Contractor

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TERMS & CONDITIONS

1.0 BACKGROUND :

The State Bank of India (SBI), a Public Sector Bank is actively involved since 1973 in non-profit activity called Community Services Banking. All our branches and administrative offices throughout the country sponsor and participate in large number of welfare activities and social causes. Our business is more than banking because we touch the lives of people anywhere in many ways.

Our commitment to nation-building is complete & comprehensive.

2.0 OBJECTIVE :

The objective of the project is to have a systematic **COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT AT RBO AND VARIOUS BRANCHES UNDER RBO (REGION – 1), KADAPA URBAN, KADAPA, ANDHRA PRADESH FOR CASSETTEE /SPLIT AIR CONDITIONERS** of various makes, so as to ensure minimum down time of system(Air Conditioning) & effective working.

3.0 SCOPE OF WORK :

The scope and nature of services to be provided by the contractor shall include Scheduled Preventive Maintenance services & Routine services which cover periodic and break down servicing, along with repair or replacement of electrical or mechanical running parts including compressor, PCB, Fan Motor, Contactor etc., if required during the contract period.

1. The contract shall include minimum one wet service and three dry services during the period of the contract.
2. All complaints/ repairs shall be attended & rectified within 08 hours (minor repairs) & 2 days (major problems), failing which the contractor will be required to provide requisite number of standby air conditioners at his own expenses.
3. Attending to any breakdown call made immediately on receipt of verbal / written complaint during office hours on all days except National Holidays.
4. The time for rectification of defect shall not exceed 48 hours in any case. Providing a service unit, free of charges during the repair of AC unit in the workshop.
5. Prior permission of concerned authority shall be taken for taking the air conditioners or parts thereof out of premises for repair, if any. No extra charges shall be paid on this account.
6. The servicing and maintenance shall be carried out without disturbing the normal functioning of the office.
7. The history sheet of servicing / breakdown repairing of each and every unit shall be maintained. The copy of report shall be submitted along with the bill subsequent to the servicing activity.
8. The cleaning / minor repair of stabilizers shall be covered under the AMC contract excluding electrical supply point (which is in Banks scope).

9. If the Compressors of the new air conditioners are unserviceable, the AMC firm to liaise with the Original Equipment Manufacturer (OEM) for warranty replacement. The copies of original bills of the new air conditioners will be supplied to the AMC firm during award of contract / whenever required.
10. Any expenditure involved in Service Charge, replacement of any component etc. during replacement of compressor under warranty replacement will be borne by the contractor and SBI will not make any payment to the OEM firm or any agency including the AMC Contractor.

CAMC include two types of services for the AC Systems as described below,

ROUTINE SERVICES: The routine services will include ;

- ⌚ Checking and servicing of the AC unit two times in a year & descaling of units if required. Replacement of Filters, If necessary.
- ⌚ Checking of motor, ground connection, checking of main plug connections.
- ⌚ Checking air temperature at supply air grill, return air grill, Inlet air condenser, outlet air from condenser.
- ⌚ Checking Firmness of supporting arrangement for the compressor, blower motor, air conditioners casing and fixing of air-conditioners etc. Anti-rusting Painting of the MS portion prone to rusting.
- ⌚ Replacement of any component of air conditioners found defective after the above checks and tests.
- ⌚ Cleaning the condenser and evaporator coils with suitable detergent /chemical solution and flushing with high pressure jet of water.
- ⌚ Greasing of blower motors and all moving parts.
- ⌚ Checking of thermostat, switches excluding replacing the electrical parts.
- ⌚ Checking of operation of reverse Cycle Valves during requirement.

MAINTENANCE SERVICES: The Maintenance services will include ;

- ◆ Repair of compressor and its motor including rewinding / replacement.
- ◆ Repair / replacement of fan motor, repair / replacement of selector switch.
- ◆ Starting / running capacitor, starting relay, thermostat, etc.
- ◆ All maintenance works covered for effective functioning of AC system will come under CAMC.
- ◆ Cost of plastic parts shall be borne by SBI, but Fixing charges are to be included in contractors quoted CAMC RATE.

Supply free of charges, of all the spares and materials including consumables found defective and necessary for the unit excluding the following:

- a) Sheet metal part, front panel / grill, outer wrapper / casing.
- b) Condenser, cooling and condenser coil.
- c) Heating systems is not included.
- d) Voltage stabilizers, Electrical accessories are not included.

4.0 CONTRACT PERIOD :

The Period of Contract for Comprehensive Annual Maintenance Contract of Air conditioning systems is for **One Year**. CAMC will commence from date of awarding contract / issue of work order. However, CAMC can be further extended for one more year on mutual consent with same rates and same terms & conditions.

SBI reserves the right to terminate contract at any time during the contract period with prior notice of 15 days and without assigning any reasons thereof.

5.0 VALIDITY OF TENDER :

The validity of tender is for **90 days** from the date of opening of the bid. The rates quoted by the bidder should remain firm during Contract Period starting from the date of award of contract / issue of work order.

6.0 SECURITY DEPOSIT WITH EMD :

The successful Bidder has to deposit **5% of the value of the contract amount with SBI** as Security Deposit. This amount excludes the EMD – (Earnest Money Deposit submitted before opening of tender in DD form). Against the Security Deposit to SBI, the EMD will be returned back to the successful bidder.

The security deposit will be refunded without any interest to the contractor by SBI, 15 days after the end of AMC period.

7.0 LOCATION :

The Machines are located at various Branches under Kadapa district under R1, Kadapa. The list of Branches and Machines is at Annexure-III.

8.0 LIST OF MACHINES PROPOSED UNDER CAMC:

1.0 TR hi wall mounted	31
1.5 TR hi wall mounted	296
2.0 TR hi wall mounted	22
2.0 TR cassette type	12

The Make / Brands of Machines are O'general (Vestar), Daikin, Voltas, Blue Star, LG, Panasonic, Lloyd, Samsung, Videocon and Hitachi .For more details refer Annexure-III.

Note: The quantity may vary (increase or decrease) at any time during CAMC period.

9.0 ELIGIBILITY CRITERIA :

Sealed online tenders are invited from various vendors for the Comprehensive Annual Maintenance Contract for maintenance of Window/Split Air Conditioners of various makes who fulfills following eligibility criteria:-

a) The vendor should have executed similar contract in Govt. / PSU / Autonomous bodies. The vendor should have experience of 03 years or more on maintenance preferably in Govt. / PSU / Autonomous offices.

b) The vendor should have facility of Service of reputed brand Manufacturers Diakin, Carrier, Voltas, Blue star, Mitsubishi, LG, Panasonic O'general (Vestar), Lloyd, Samsung, Videocon, Onida and Hitachi and should be an authorized service Dealer for services for any of the above make.

c) The firm should have undertaken maintenance contracts during last 3 years ending 31/03/2018 with any of the Government Department / PSU's / Semi Govt. Organizations in Andhra Pradesh. A certificate or evidence to this effect is to be provided from the concerned Govt./PSU's/Semi Govt. as per following:

Three similar completed works each costing not less than the amount equal to **Rs. 6.40 LACS**

OR

Two similar completed works each costing not less than the amount equal to **Rs. 8.00 lacs**

OR

One similar completed work costing not less than **Rs. 12.80 LACS**

d) The vendor should have sufficient trained man power and service centre facility in Andhra Pradesh (Preferably in Kadapa Region). Address of Workshop, List of worker along with their qualifications shall be submitted.

e) The vendor should have valid PAN & GST registration with the relevant statutory authority.

f) The firm should be registered with EPF & ESIC. Copies of Registration Certificates shall be provided by the firm. The firm should adhere to minimum wages Act required.

10.0 EVALUATION CRITERIA :

The tender shall be submitted online in two parts, viz., Technical Bid and Financial/Price Bid.

10.1 TECHNICAL BID :

The list of documents, which are mandatory & specified in Tender Notice are to be furnished by the bidder. Only Technical Bids of those contractors, who submit the earnest money in the prescribed manner, will be opened. All Technical bid documents will be verified at the tender opening time specified in Notice Inviting Tender.

1. Technical bids of bidders whose EMD was not received physically, will not be opened.
2. If the Bidders failed to submit the listed mandatory documents, they will be disqualified.
3. Tender documents found partly or fully modified / altered/ corrected etc shall stand summarily rejected.
4. Any clarifications sought after opening of the tenders will not be entertained at any cost.
5. Tender Document duly signed & stamped by the respective bidder in pdf format only will be validated.
6. If any bidder submit false/fake document they will be banned from doing work in SBI.

Financial bids of those bidders who qualified in technical bid will only be opened.

10.2 FINANCIAL BID :

The rates to be quoted in Financial Bid should be in Indian Rupees and excluding GST. The rates are summed up automatically in the SBI e-Tender portal. The rates quoted by the Bidder will be validated / scrutinized by committee and compared to market price for adaptability. The lowest total rate quoted in Section I will be considered for award of work.

Note: Date and time of opening of price bids will be decided after technical bids have been evaluated by the committee. Information in this regard will be uploaded on portal. In exceptional situation, an authorized committee may negotiate price with the qualified bidder quoting the lowest price before awarding the contract.

11.0 SPECIFIC CONDITIONS :

- (1) The Person signing the Tender Document on behalf of the contractor or on behalf of the firm, shall attach with the tender a proper Power of Attorney, duly executed by all the partners, stating that he has the authority to bind such other persons of the firms whatever the case may be in all the matters pertaining to the contract, including the arbitration clause.
- (2) Acceptance of the tender by the SBI shall be communicated to the successful bidder by a formal letter of acceptance of tender.
- (3) The firm must inspect the AC's / conditions of AC's before submitting the tender.
- (4) All Air Conditioners are to be maintained properly to ensure desired cooling/ heating effect.
- (5) These units must be free from frosting and water accumulation.
- (6) This Contract is for Comprehensive Maintenance i.e. inclusive of replacement of spares, motor winding and overhauling of compressor to be done from the manufacturers, by replacement with sealed unit from the manufacturer / authorized dealer.
- (7) The firm has to provide stand by unit in case of removal of units for overhauling or for major repairing.
- (8) All the units are in working condition. In case in the opinion of the bidder, any machine needs to be brought back to proper working order, same shall have to be done by the bidder within the rate quoted within 15 days of start of contract period. In case of failure to bring the machine to proper order within stipulated period, damages / Penal charges shall be applicable.
- (9) The firm should maintain a log book of each & every complaint of air conditioner and obtain satisfactory report from the SBI officer concerned as well from SBIIMSPL.
- (10) The tender is not transferable. The SBI reserve the right to issue a letter of award for one year depending upon the decision taken by the management.
- (11) The bidder shall not enter into sub contract with any person or transfer the contract or any benefit there under to any person or firm.

12.0 GENERAL CONDITIONS :

- 1) No. of AC's given in the statement is tentative, actual number of AC's will be given at the time of awarding the order to the party.
- 2) AC units covered under this AMC are in working condition. It is, therefore, shall be binding on the contractor that they maintain them throughout the period of AMC and hand over the same in good running condition at the time of expiry of this contract.
- 3) In case of occurrence of any major break down in an air conditioner, same will be allowed to carry to workshop for providing of service. The service will be done free of charge at the contractor's service station.
- 4) During the period of this maintenance contract if we dispose of any of the AC unit covered by the AMC, the AMC amount will be reduced proportionately. The payment will be made for actual units maintained during a particular quarter.
- 5) Removal and reinstallation of AC is not included in the CAMC. This job will be carried out by you as per the instruction of SBI Official. Charges will be paid as per the rates quoted by you in the Price Bid.
- 6) Periodical service shall be done in every quarter by the contractor during the period of this AMC. This includes one overhauling in a year normally during the off-season.
- 7) The contractor shall replace spare parts and materials free of charge which become defective during the AMC period. However, this excludes replacement of cage, grills and knobs etc. of air conditioners.
- 8) Replacement/rectification of compressors during the period of this AMC shall be in the scope of the contractor. The contractor shall bear the full cost.
- 9) The charging/ topping up of refrigerant gas in air conditioners is in the scope of the contractor.
- 10) The services which are felt essential for the effective working of air conditioners shall also be rendered by the contractor during the period of this AMC.
- 11) Any complaint made against improper working of air conditioner shall be attended immediately i.e. the same day positively and in no circumstances the attending of such complaints shall be postponed to the next day.
- 12) Routine maintenance and proper operation must be ensured by the contractor which includes cleaning of filters, checking of loose electrical connections etc. at regular intervals.
- 13) The servicing/repairing the ac unit is in the scope of contractor only. In case, the contractor or his employee gets the AC unit serviced/repared by any other party, all such charges relating to that repairs/maintenance shall be borne by the Contractor only.
- 14) The electricity power supply shall be provided and maintained by SBI which includes the wiring to AC Unit, the connecting and disconnecting switches/circuit breakers etc. These will, however, be attended to by our own electrician at our own expenses.

15) The successful bidder has to retain a service team at our office premises on all working days in order to attend our day-to-day complaints during AMC period.

13.0 FORFEITURE OF EMD :

The EMD will be forfeited under the following conditions:

- (a) If the tenderer withdraws or amend, impairs or derogates from the tender in any respect within the period of validity of the tender.
- (b) If the bidder withdraws the bid before the expiry of the validity period of 90 days of the bid or within the time frame of extension given by SBI in special case communicated before the expiry of the bid.
- (c) If the bidder fails to comply with any of the provisions of the terms and conditions of the bid document.
- (d) If the selected bidder fails to execute agreement in prescribed format and furnish the Bank Guarantee within the prescribed time.

14.0 RETURN OF EMD :

The Earnest Money of all the unsuccessful bidders will be returned soon after finalization of the tender. The EMD of successful bidder shall be returned after receiving the Bank Guarantee or against the Security Deposit. No interest will be paid by SBI on the Earnest Money Deposit.

15.0 PERFORMANCE SECURITY :

If SBI demands, The successful bidder has to submit Performance Security equivalent to 10% of the contract amount valid for AMC period plus one month, i.e., for thirteen months in the form of FD/BG at the time of submitting agreement and within seven days of issue of letter of award.

Failure of the successful tenderer to comply with the above requirement i.e. deposition of performance security, shall constitute sufficient grounds for cancellation of the letter of award & forfeiture of the earnest money.

16.0 PRICES :

Prices quoted shall be firm. The quoted rates should fulfill all terms & conditions without any compromise/deviation. The rates quoted in section-I shall be for One year of CAMC; Section-II & III are item rates only and may be executed on demand of SBI.

17.0 BREAK UP OF PRICES :

- ⌚ Unit price basis quotation for One Year CAMC should be submitted mentioning clearly Individual items CAMC Cost separately in figures and in words. Total amount auto summed should also be clearly Checked by the bidders. There should be no typographical error in the final quote. The quoted cost must be without any precondition of minimum number of machines or any other condition put by the tenderer.
- ⌚ The CAMC cost should be inclusive of cost of spare parts required for maintenance of all systems as listed (excluding plastic panels). The spare parts should be of the same make as

far as possible. If replacement is done the faulty parts shall become the property of SBI and have to be deposited with SBI. The replacement of parts will be verified by SBI official.

18.0 TAXES AND DUTIES :

Only GST will be paid extra. Any other applicable tax and duties shall be included in the price. Hence GST should not be included in the rates quoted.

19.0 MODE OF PAYMENTS :

The payment will be made after deducting the TDS and other eligible taxes. The vendor shall indicate percentage and amount of service tax in their bill separately and it will be paid to him along with the payment. No escalation shall be granted on any account over the rates quoted in the tender.

Payment will be made on quarterly basis through online payment / NEFT / RTGS after raising the demand by submission of bill.

- ◆ The contractor will submit the bill for CAMC on quarterly basis and after completion of each quarter.
- ◆ The Payment for AC where work was not attended due to any reason whatsoever will be deducted on pro rata basis from the bill submitted by contractor.
- ◆ Any additional or extra work, not covered under CAMC, required during maintenance shall be carried out by the contractor after obtaining approval from SBI and may claim bills separately on actual basis after completing the work.
- ◆ Bills are to be submitted (preferred in 3 copies) along with the certificates/ job card duly certified/ signed by the officer concerned on actual basis.

20.0 PENALTY :

Time is the essence of the services. The minor repairs will be completed within 8 hours (i.e servicing, small repair works, gas filling which does not require any bought out material). The major repair work (PCB & Compressor problems) is to be completed in all respects in 2 (Two) days from the date of Complaint.

In case of any delay beyond 8 hours for minor & 2 days for major repair works, AMC contractor has to arrange standby AC. If he fails to arrange standby AC, penalty will be imposed @ 1% of the contract value per day of delay of the particular quarter.

21.0 POLICE VERIFICATION AND COMPLIANCE OF SECURITY REQUIREMENTS :

The contractor will ensure that his staff must have Security Passes / Identity Card to enter the premises of the SBI to attend the duties. The staff should be polite and courteous. The contractor should ensure that his staff should not be under the influence of liquor while on duty and any damage to the SBI property will be borne by the contractor.

The contractor should arrange for workman Compensation Insurance Policy covering all the workmen and submit it to the SBI. This policy should be in the Joint name of SBI and Contractor. The insurance should cover the period of contract.

22.0 FORCE MAJEURE :

Neither party shall be held responsible by the other for breach of any condition of this agreement attributable to any 'Act of God', Act of state, lockout, civil unrest, war or any other reason, beyond the control of the parties and any breach of clauses arising from such force majeure conditions as aforesaid shall not be regarded as a breach of the provision of this Agreement.

23.0 NOTICES AND STATUTORY REGULATIONS :

The contractor shall give all notices and pay all fees and shall comply with all Acts and Regulations for the successful completion of the contract works. The whole of the work is to be complied with as per the requirements and byelaws of the relevant statutory authorities including contract labor (Regulation and Abolition) Act 1970.

24.0 SAFETY MEASURES :

All safety measures are the responsibility of successful bidder to whom CAMC awarded.

- ⌚ Scaffolding or staging more than 4m. above the ground or floor, swung or suspended from an overhead support or erected with stationary support shall have a guard rail properly attached bolted, braced and otherwise secured at least 3 feet high above the floor or platform of such scaffolding's or staging and extending along the entire length of the outside and ends there of with only such opening as may be necessary for the maintenance of system.
- ⌚ Every opening in the floor of a building or in a working platform be provided with suitable means to prevent the fall of persons or materials by providing suitable fencing or railing whose minimum height shall be -3'0". Wherever there are open excavations in ground, they shall be fenced off by suitable railing and danger signals installed at night so as to prevent persons slipping into the excavations.
- ⌚ Safe means of access shall be provided to all working platforms and the working places. Every ladder shall be securely fixed. No portable single ladder shall be over 9m. In length while the width between slide rails in rung ladder shall in no case be less than 290mm. For ladder up to and including 3m. In length. For longer ladders this width should be increased at least 20mm. for each additional meter of length.

Other safety measures

- ⌚ All personnel of the contractor working within the plant site shall be provided with safety helmets. All welders shall wear welding goggles while doing welding work (outdoor unit supporting frames) and all metal workers shall be provided with safety gloves.
- ⌚ Adequate precautions shall be taken to prevent danger from electrical equipment. No materials on any of the sites of work shall be so stacked or placed as to cause danger or inconvenience to any person or the public.

25.0 UNSATISFACTORY PERFORMANCE :

If the work is found unsatisfactory or if the firm dishonors the contract, the job will be entrusted to any other firm /party at the risk/expense of the contractor. The work will be considered as unsatisfactory,

- ⌚ If SBI concerned official found your job inappropriate or inadequate.
- ⌚ More than 3 Penalty imposes in a quarter during contract period.
- ⌚ Using materials other than same brand of system or approved materials by SBI official.

26.0 TERMINATION :

- ⌚ On expiry of period (One year) given in the Terms & Conditions CAMC will terminate. Further, the contract can be terminated at any time during the AMC period due to bad/delayed performance established on the part of the contractor or any such material complaints.
- ⌚ If the information provided by the firm is found to be false at any point of time, SBI reserves the right to reject such tender at any stage or to cancel the contract, if awarded, and forfeit the earnest money/security deposit.
- ⌚ The defaulted firm is not permitted to enter into any sub-contract with any empanelled firm. If any such contracts come to the notice of SBI, the contract will be terminated.
- ⌚ The firm shall not assign or sublet any portion of the work except with written consent of SBI, failing which SBI may terminate the contract, whereupon the performance guarantee / security deposit shall be forfeited at absolute disposal of SBI.

After completion of CAMC period or after termination of contract, the firm (presently holding CAMC) is responsible to handover all the machines in working condition, which were under CAMC with the firm, unless it was communicated/mutually agreed earlier. Otherwise SBI reserves the right to get faulty machines repaired by any other firm at the risk and cost of CAMC firm.

SBI reserves the right to cancel / terminate the CAMC whenever, without assigning any reason thereof.

27.0 GENERAL NOTES :

- ⌚ At any point of time contract may be terminated without assigning any reason thereof.
- ⌚ All typographical errors are subject to corrections.
- ⌚ All the terms & conditions of CAMC should be complied.
- ⌚ Deviation, if any, from terms and conditions will not be entertained.
- ⌚ The firm shall be responsible for any damage in servicing/overhauling of machines and the firm has to repair the machine at its own cost.
- ⌚ All tools, accessories, hardware, terminal, connector, multimeter etc. desired for the testing and repairing at site have to be maintained by the firm on its own cost. Adequate quantity of equipment shall be kept in possession of the firm in all respects.
- ⌚ SBI reserves the right to up-grade any of its machines from any vendor. The payment of Comprehensive Annual Maintenance Contract of the machines shall be as per specification given in Financial Bid Table. Any other device within machine, if upgraded shall come under Comprehensive Annual Maintenance Contract, as and when its warranty is over, in lieu of other device.
- ⌚ All dues of third parties shall be cleared by the firm holding CAMC before handing over. If any third party, claim their due and if satisfied by SBI as genuine, SBI shall adjust from the security deposit and from the running bills of CAMC, and if the amount is insufficient then the firm

(holding CAMC before handing over) shall be liable to pay the whole due amount.

- ⌚ For the new models/ items, CAMC charges will be decided by SBI on the basis of rates for existing models having similar features, which will be binding on the firm.
- ⌚ In case of shifting of AC units, making of any cut-out / opening for refrigerant piping and control wiring / fitting in any of false ceiling, partition, paneling, masonry work etc., and providing panels of the same finish in partitions, paneling are included in the installation cost and shall not be paid extra.
- ⌚ Only rates considered to be reasonable with market rates will be paid for spare parts other than proprietary spare parts.

READ & ACCEPTED THE TERMS & CONDITIONS

SIGNATURE OF THE CONTRACTOR

WITH DATE & SEAL

ANNEXURE-I

NAME AND VALUE OF MAJOR WORKS COMPLETED DURING THE LAST 5 YEARS :

S. No.	Name of Work/project with address	Name & full postal address of the owner	Specify whether Govt. Under taking. If so, mention name, address and contact Nos. of two persons (Executive Engineers or top officials of the organization).	Capacity in Tonnage (copy of work order & completion certificate from project in-charge)	Stipulated time of contract (months) Enclose clients certificate for satisfactory performance	If the work is left incomplete or terminated (furnish reasons)	Remarks

Notes:

- ◆ *Information has to be filled up specifically in this format. Please do not write remark "As indicated in Brochure /Attached Documents" & Date shall be reckoned as on 30/09/2018.*
- ◆ *For certificates, the issuing authority shall not be less than an Executive Engineer or equivalent in charge of the relevant work /project.*

Furnish the names of three responsible clients/persons to whom the major works carried out by the applicant with address and telephone number who will be in a position to certify about the quality as well as past performance of your organization.

NAME OF THE OFFICIAL	ORGANIZATION & ADDRESS	CONTACT NUMBERS

Date:

Signature of the Applicant

Place:

(with seal)

Signature of Contractor

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FORM OF AGREEMENT

ARTICLES of AGREEMENT made this _____ day of _____ year 2018 between the **Regional Manager, State bank of India, Regional Business Office, R1, Kadapa** (Hereinafter referred to as the “Employer/Owner/client” which expression shall, unless excluded by or repugnant to the context, includes its successors and assigns) of the ONE PART and _____ of _____ (Hereinafter referred to as “Contractor” unless excluded by or repugnant to the context, includes its successors and assigns) of the OTHER PART.

WHEREAS the Employer intends to carry out **COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF CASSETTEE /SPLIT AIR CONDITIONERS AT RBO AND VARIOUS BRANCHES UNDER RBO (REGION – 1), KADAPA URBAN, KADAPA, ANDHRA PRADESH.** and shall herein after referred to as “AMC”.

AND WHEREAS for the purpose of the above said project, the Employer invited sealed tenders from experienced, resourceful and bonafied contractors vide his Notice Inviting Tender (NO. _____ dated. _____).

WHEREAS the contractor submitted his Tender Documents containing Notice Inviting Tender, General Notes, General Conditions of Contract, Special conditions, Schedule of Approximate Quantities and rates, Form of Agreement, Terms & conditions etc... for the above said AMC, (Hereinafter collectively referred to as the “said conditions”), duly signed on each page as a token of his acceptance of the same, along with requisite Security **Deposit**.

AND WHEREAS out of the Tenders received, the Tender of the contractor was found to be most suitable for the Comprehensive Annual Maintenance Contract.

AND WHEREAS the Employer has accordingly issued the work order (NO. _____ dt. _____) to the contractor subject to his furnishing the requisite Security Deposit.

AND WHEREAS the Contractor has accepted the aforesaid Work Order vide his letter of acceptance NO. _____ dt. _____ and has also deposited with the Employer a sum of Rs. _____ which with the Earnest Money of RS. _____ forms the requisite Security Deposit @ two months cost of the accepted Tender Value of Rs. _____.

NOW, therefore, it is hereby agreed to and between the parties as follows:

1) Contract documents

The following documents shall constitute the Contract Documents.

- I. This Article of Agreement.
- II. Tender Document submitted by the Contractor including the “said conditions”, N.I.T and Schedule of Quantity.
- III. All correspondence between the Employer and the Contractor from the date of issue of N.I.T and the date of issue of work order.
- IV. Work order No. _____ dt. _____

2) In consideration of the payments to be made to the Contractor as hereinafter provided the Contractor shall upon and subject to the said conditions, execute and complete the contracted AMC shown upon the said systems etc. and such further details as may be furnished to the contractor by

the said Employer and described in the said Specifications and the said Schedule of Quantities.

3) Notwithstanding what are stated in the **N.I.T conditions of Contract, Terms & conditions** of herein stated before, the Employer reserves itself the right of altering the Systems/Items and the nature of the AMC and addition to or omitting any items of AMC or of having portions of same carried out departmentally or otherwise and such alterations or variations shall be carried out without prejudice to this contract.

4) As mentioned in Article 1 above, the “**said conditions**” shall be read and be treated as forming part of this agreement and parties hereto will respectively be bound thereby and to abide by and submit themselves to the conditions and stipulations and perform the same on their parts to be respectively observed and preferred.

5) Any dispute arising under this agreement shall be referred to the Arbitration in a manner specified in the General Conditions, Terms & conditions of the Contract and all legal disputes shall be limited within the territorial jurisdiction of the Hyderabad thereto. The decision of the arbitrator shall be final and binding on both the parties.

IN WITNESS WHEREOF THE PARTIES to their present have here under set and subscribed their hands, the day, month and year first above written.

Signed and delivered for and on behalf of

State Bank of India, Shri. _____ its duly authorized official, In the presence of –
1. (Name and Address)

2. (Name and Address)

Signed and delivered for and on behalf of

The Contractor _____ by Shri _____ his duly authorized official, in the presence of –
1. (Name and Address)

2. (Name and Address)

READ, UNDERSTOOD AND ACCEPTED

SIGNATURE OF THE CONTRACTOR WITH SEAL

DATE

Signature of Contractor

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DECLARATION

**The Vice president,
SBI Infra Management Solutions Pvt. Ltd.,
Amaravati Circle Office, 2nd Floor,
SBI Amaravati LHO Building,
Gunfoundry, Abids,
Hyderabad – 500 001.**

I/We have inspected the site **RBO & VARIOUS BRANCHES UNDER RBO (REGION – 1), KADAPA URBAN, KADAPA, ANDHRA PRADESH.** and I/We have made me/ us fully acquainted with the local conditions in and around the sites of works.

I/We hereby declare that I/ We have carefully gone through the conditions laid down in the Notice Inviting Tender, General Notes, General Conditions of Contract, Special Conditions, Schedule of Approximate Quantities and rates, Terms & conditions, Approved manufacturers/ natural source of materials (i.e. all parts of Technical Bid), Technical Specifications of schedule of quantities (i.e. all parts of Price Bid), and clearly understood all the same and on the basis of the same I/ We have quoted our rates in the Schedule of Quantities/BOQ attached with the tender documents.

We accept all the terms and conditions of tender documents. We will abide by the technical specification mentioned in the tender. We here by undertake to use only specified material/ make as per the tender schedule. I/ We hereby declare that, in particular during execution of all works at site; it will be my/ our sole responsibility to strictly adhere to/ meticulously follow the General Specification, Terms & conditions, Technical Specifications of schedule of quantities.

For any type of deviation (to any of above or subsequent instructions), it will be my/ our responsibility to obtain the written instruction of the Engineer-in-charge for the same failing which it shall be deemed that I have carried out any such deviations at my own and I shall be duty bound to replace the all deviated material/ works from the site at my/ our cost as well as I shall be liable to penalized by the employer as deemed fit and for all such losses made thereof, I/ we shall not have any right to arbitrate in any manner.

I/ We hereby declare that I/ We shall obtain necessary permissions from employer in time and also shall uniformly maintain such progress as may be directed by the employer to ensure completion of same within the target date/ time as mentioned in the tender document.

Date:

Signature and seal of Contractor/ Tenderer

Witness:

- 1.
- 2.

Signature of Contractor

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ANNEXURE-II

COMPLETE DETAILS OF THE FIRM / BIDDER

1	Name of the Firm (Registered)	
2	Registered Address	
3	Service Centres in Andhra Pradesh (Preferrably in Kadapa Region), in case more than 3 service centres specify in separate letter head.	1)
		2)
		3)
4	Contact No.s	
5	Mail ID	
6	Authorized Representative	
7	Name of the their bank	
8	Name of their branch	
9	Account number	
10	Name of the account holder as in the bank account	
11	IFSC No of the branch	
12	PAN number.	

Date:

Signature of the Applicant

Place:

(with seal)

Signature of Contractor

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ANNEXURE-III

LIST OF BRANCHES WITH NO. OF MACHINES UNDER RBO-1, KADAPA

S. No.	Name of the branch	Split hi wall type machines			Cassettee		
		Tonnage	No.	Manufacturer & Yr. Of purchase	Tonnage	No.	Manufacturer & Yr. Of purchase
1	Treasury Br., Kadapa	1.5	06	Vestar (2018-1) Lloyd (2008-1, 2009-2,2012-2)			
2	Kondapuram	1.5	10	Vidoecon (2010-1) Voltas (2010-1) Lloyd (2012-8)			
3	Nandimandalam	1.5	07	Lloyd (2016-4) Vestar (2018-2) Voltas (2017-2)			
4	Court Br., Kadapa	1.5	03	Lloyd (2014)			
5	Krishnapuram	2.0	07	Voltas (2013)			
6	Yerraguntla Bazaar	2.0	05	Vestar (2015)			
		1.5	04	Onida (2015-2) Lloyd (2016-1) Blue star (2016-1)			
7	RIMS	1.5	05	(2012)			
8	Patha Kadapa	1.5	05	Voltas (2009-2) Lloyd (2012-3)			
9	JNTUC, Pulivendula	1.5	04	Lloyd (2012)			
10	Khajipet	1.5	06	Vestar (2014-2) Voltas (2015-2) Lloyd (2015-2)			
11	Kadapa Bazaar	1.5	11	Voltas (2013-1) Vestar (2013-1, 2019-1, 2015-2, 2018-1, 2017-1) Lloyd (2013-3, 2014-1)			
12	Jammalamadugu	1.5	20	Lloyd (2012-10) Voltas (2009-1, 2011-2, 2014-2,2015-3, 2016-2)			
13	YVU	2.0	02	Vestar (2015)			
		1.5	04	Lloyd (2013-3) Voltas (2007-1)			
		1.0	02	Voltas (2007)			
14	Chennur	1.5	06	Lloyd (2010-3) LG (2010-1)			

				Voltas (2015-2)			
15	Yerraguntla	1.5	19	Lloyd (2012-10) Voltas (2011-3, 2018-2) Onida (2015-4)			
16	Kommanuthala	1.5	06	Llyod (2012-4) Onida (2014-2)			
17	Chilamkur	1.5	08	Lloyd (2012-6) Onida (2014-2)			
18	Muddanur	1.5	06	Lloyd (2009-2, 2012-4)			
19	Idupulapaya	2.0	05	LG (20110-2) Carrier (no rec – 1no.) Blue star (no rec – 2 no.)			
		1.5	03	Carrier (no rec) Onide (2013-2)			
		1.0	01	Blue star (no rec – 2 no.)			
20	Balanpur	1.5	04	Lloyd (2012)			
21	Duvvur	1.5	09	(2012-5, 201—2, 2016-2)			
22	Vempalli	1.5	03	Vestar (2018,19)	1.0	02	Voltas (2016-2)
		1.0	12	Lloyd (2014-8) Voltas (2016-4)			
23	Gandhi Rd., Proddatur	1.5	01	Voltas (2014-1)	2.0	03	Voltas (2014-3)
		1.0	04	Voiltas (2012-2) Onida (2014-2)			
24	China Chow,	1.5	10	LG (2010-2) Daikin (2010-4) Panasonic (2010-2) Videocon (2010-1) Lloyd (2010-1)			
25	Jammalamadugu Town	1.5	07	Lloyd (2013-7)			
26	Mydukur	1.5	04	Voltas (2016-2) Lloyd (2004-1, 2010-1)			
		1.0	03	Voltas (2014-3)			
27	PBB Kadapa	1.5	07	Lloyd (2012-5) Voltas (2010-2)			
		1.0	02	Videocon (2016-2)			
28	YSR Mydukur	1.5	02	Onida (2017-2)			
29	Pulivendula Town	1.5	04	Lloyd (no rec-4)			
30		1.0	01	Lloyd (no rec - 1)			
31	Onipenta	1.5	03	Lloyd (2012-3)			

		1.0	01	Voltas (2009-1)			
32	Pulivendula	1.5	16	Lloyd (2016-10) Voltas (2013-3) LG (2015-3)			
33	Kadapa RTC bus stand	2.0	01	LG (2018-1)	2.0	03	Voltas (2016-2)
		1.5	01	Onida (2009-1)			
		1.0	01	Samsung (2007-1)			
34	Proddatus ADB	1.5	20	Lloyd (2012-8, 2015-7, 2016-1) Vestar (2018-4)			
35	ITI Circle	1.5	06	Hitachi (2011-6)			
		1.0	01	Vestar (2016-1)			
36	Yerramukkapalli	1.5	18	Voltas (2015-8, 2012-4) Vestar (2018-2) Lloyd (2016-4)	2.0	02	Vestar (2016-2)
37	Proddatur	2.0	02	Voltas (2017-2)			
		1.5	11	Lloyd (2004-1, 2011-2, 2014-3, 2015-4) Voltas (2015-2, 2017-1)			
38	Proddatur Court	1.5	05	Lloyd (2012-5)			
		1.0	03	Voltas (2009-3)			
39	Proddatur Town	1.5	02	Lloyd (2009-1, 2012-1)			
40	Kamalapuram	1.5	12	Voltas (2011-3) LG(2012-1) Bluestar (2012-1) Lloyd (2014-7)			
41	Mochampet	1.5	03	Lloyd (2015-3)			
42	RBO	1.5	15	Lloyd (2012-5, 2014-1, 2016-4) LG (2013-4) Vestar (2019-1)	2.0	02	(2018-2)

SUMMARY

1	Total No. of 1.5 TR split Hi wall mounted machines:	296 Nos	444 TR
2	Total no. of 1.0 TR split hi wall mounted machies:	031 Nos	31 TR
3	Total no. of 2.0 TR split hi wall mounted machines:	022 Nos	44 TR
4	Total no. of 2.0 TR split cassettee type machines:	012 Nos	24 TR
			543 TR

PRICE BID

(Rates to be quoted in online e-tender platform only, don't quote/fill here.)

Sl. No.	Particulars	UOM	Quantity	Rate
Section-I				
1	Comprehensive Annual Maintenance contract amount for Hiwall mounted AC units of Various makes/Brands upto 2.0 TR capacity.	No.s	Per Unit	
2	Comprehensive Annual Maintenance Contract of Cassette type AC units of Various makes/Brands upto 2.0 TR capacity	No.s	Per Unit	
	Sub Total :			
Section-II				
1	Dismantling of Hi wall Split Air Conditioners of various Makes / Brands (all TR capacity).	No.s	Per Unit	
2	Installation, testing and commissioning of Removed/ New Split/Cassette AC's upto 2.0 Ton capacity completely including 3 mtrs of each copper pipe, drain pipe, control cable and top up Gas charging...etc.	No.s	Per Unit	
3	Additional copper pipe for Split/Cassette AC's upto 2.0 Ton capacity	No.s	Per metre	
4	Power and control cable for Split/Cassette AC's upto 2.0 Ton capacity	No.s	Per metre	
5	Drain pipe for Split/Cassette AC's upto 2.0 Ton capacity	No.s	Per metre	
6	Outdoor Unit stand (made of MS angles as required) for Split/Cassette AC's upto 2.0 Ton capacity	No.s	Per Unit	
	Sub Total :			
	Total Amount (Section-I + Section-II) :			
	Discount if any :			
	Nett Total :			

NOTE:

- 1. All quoted rates should be excluding GST.*
- 2. Section-II rates are for per unit cost (for one item) only which will be utilized in case any reinstallation is required.*
- 3. The rates of items quoted are applicable for all makes, brands of AC units.*
- 4. LI will be decided based on the total amount quoted for Section 1 plus Section 2 added together.*
- 5. Section-I quoted rates for CAMC should include price for replacement of all damaged spare parts & compressor(except plastic parts).*
- 6. Please note that each branch will enter into separate agreement as per the above rate and as per the no. of machines existing under control of the branch.*